



ARIZONA ADVISORY
COUNCIL ON INDIAN
HEALTH CARE

Background and Overview of Summit

CHR Policy Summit II
Twin Arrows Casino Resort
Navajo Nation
September 29, 2016



Background

- June 2015 - University of Arizona reached out to the Arizona Advisory Council on Indian Health Care regarding CHW policy initiatives in Arizona which included:
 - Voluntary Certification
 - Medicaid Reimbursement
- Invited Inter Tribal Council of Arizona, Inc. and Arizona Department of Health Services to initial discussions.

Background

- Statewide stakeholders moving these initiatives forwarded included:
 - Arizona Community Health Outreach Workers Association,
 - Arizona Department of Health Services, and
 - University of Arizona and others.
- Few Tribes in Arizona were a part of the movement/discussions of these policy initiatives
- Approximately, 30% of the entire CHW workforce were CHRs.

Community Health Representative (CHR) Certification, Reimbursement and Sustainability for Healthy Communities: The Future is Now!

September 1, 2015 | 12:00 pm - 5:00 pm

Little America Hotel | Flagstaff, AZ 86004

Learning Objectives

- Explore national, state and tribal issues regarding CHW/CHR reimbursement through Medicaid.
- Increase awareness of Arizona and New Mexico CHW certification processes and legislation.
- Explore benefits and costs to CHW/CHR certification in Arizona.
- Solicit Feedback: Roundtables were conducted and a survey was delivered.



- 65 CHRs and CHR Supervisors were in attendance
- 15 of 22 Tribes represented

Recommendations

- 1. Inform tribal stakeholders** about CHR Voluntary Certification and how it further elevates the CHR profession.
- 2. Inform tribal health care systems about potential Medicaid reimbursement of CHR Services** and how the Section 1115 Waiver may provide for this opportunity as well as the cost savings incurred when CHRs are included as a member of the health care team.

Recommendations (con't)

- 3. Inform tribal health care systems how leveraging and expanding the role of CHRs within existing programs can maximize resources and benefit population health. Existing programs include oral health, behavioral health, Women Infants and Children (WIC), elder care, and the Special iabetes Programs.**



Recommendations (con't)

- 4. Create awareness among CHR stakeholders about the role and impact of CHRs** on the social determinants of health and wellbeing, especially the positive health outcomes.
- 5. Identify and secure funding** to provide consistent meetings among the 19 CHR programs to continue dialogue and progress on CHR priorities and issues to include certification and reimbursement

acoihc.az.gov

COMMUNITY HEALTH REPRESENTATIVE

Policy Summit Report



Community Health Representative Policy Summit: Certification,
Reimbursement and Sustainability for Healthy Communities

September 1, 2015
Flagstaff, Arizona

Post Summit Follow-up

- Three teleconferences held to continue discussion on October 2015, December 2015, and February 2016.
- Development of CHR Advocacy Toolkit by University of Arizona Native American graduate students
 - Legislative Brief
 - Tribal Resolution Template
 - Elevator Speech
 - Letter to the Editor

SAVE THE DATE

Community Health Representatives Policy Summit II

“Gaining Momentum through Policy Action”

» September 29-30, 2016

» Twin Arrows Casino Resort | Flagstaff, Arizona



For more information, please visit acoihc.az.gov

Summit II Objectives

- 1) Provide updates on state and federal policy being considered for the CHR workforce,
- 2) Seek input from Tribes regarding Arizona's Voluntary Certification process,
- 3) Highlight and share best practices and innovative Tribal CHR program efforts, and
- 4) Promote CHR advocacy and determine next steps to continue to advance the CHR workforce.

Summit II Overview

- World Café
 - Topic 1: Arizona Certification Process
 - Topic 2: CHR Workforce Identity and Development
 - Topic 3: CHR Needs
- 80 participants registered
 - 13 Tribes in Arizona registered
 - 2 Tribes from out of state
 - 1 Urban Indian program



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Thank You!

